

China CITIC Bank International's latest branch service arrangements

(Hong Kong: 9 February 2022) China CITIC Bank International Limited (the "Bank" or "CNCBI") announces that a close contact from a preliminary tested positive person with COVID-19 has visited the Bank's Lippo Centre Branch and Tseung Kwan O Branch recently. To protect the safety of customers and employees, banking services at these branches are suspended on 10 February for deep cleaning and disinfection.

Branch	Address	Service arrangements
Lippo Centre	Lippo Centre, 89 Queensway	Closed on 10 February
Tseung Kwan O	Shops 217G & 233 East Point City, 8 Chung Wa Road, Tseung Kwan O	

As a means to minimising the risk of spreading the novel coronavirus in the community, the branch service at the following branches have been adjusted as follows:

Branch	Address	Service arrangements
HK	Queen's Road West	Closed from 8 February until further notice (including cash and cheque deposit via ATM)
	CITIC Tower	
	Taikoo Shing	
KLN	Tsim Sha Tsui	
	Kowloon Bay	
NT	Metro Plaza	
	Tai Wai	

Branch	Address	Service arrangements
HK	Causeway Bay	Monday to Friday: 9am – 4pm Closed on 12 February and 19 February (Saturday)
	Lippo Centre	
	North Point	
KLN	Hoi Yuen Road	
	Hung Hom	
	Kowloon City	
	Nathan Road	
NT	Mei Foo	
	Sheung Shui	
	Tai Po	
	Tuen Mun	

Branch		Address	Service arrangements
HK	Des Voeux Road Central	The Chinese Bank Building, 61-65 Des Voeux Road Central	Monday to Friday: 9am – 4pm Saturday: 9am – 12pm
	Quarry Bay	Shop 1A, G/F & 2/F, 1001 King's Road, Quarry Bay	
KLN	Mong Kok	G/F - 2/F, 32 & 34 Argyle Street, Mong Kok	
NT	Shatin Centre	Shop 52C, Level 3, Shatin Centre, 2 - 16 Wang Pok Street, Shatin	
	Tseung Kwan O	Shops 217G & 233 East Point City, 8 Chung Wa Road, Tseung Kwan O <i>(Closed on 10 February)</i>	
	Tsuen Wan	Shop C on G/F & 1/F, Shui Sang Building, 13-19 Chung On Street	
	Yuen Long	G/F, Chek Wing Court, No.171A-171B, Castle Peak Road Yuen Long	

Aside from the above, the business hours of the Bank's Business Banking Centres have been adjusted as follows from 17 January 2022 until further notice:

- Monday to Friday: 9am – 4pm
- Saturday: Closed

In view of the current situation, the Bank's phone banking services may require longer than usual waiting time. We highly encourage customers to use alternative channels such as the Bank's flagship mobile banking platform inMotion or online banking to carry out their banking and wealth management activities. For enquiries, please call (852) 2287 6767 (9am to 8pm, Monday to Friday; 9am to 6pm, Saturday). We apologise for any inconvenience this may cause.

China CITIC Bank International Limited

China CITIC Bank International Limited ("CNCBI") is 75%-owned by CITIC International Financial Holdings Limited, which in turn is a wholly-owned subsidiary of China CITIC Bank Corporation Limited.

By providing value-creating financial solutions to define and exceed both wealth management and international business objectives of Greater China and overseas customers, CNCBI aspires to be "the best integrated financial services provider", with the highest international standards and capabilities.

CNCBI's footprint in Greater China includes 25 branches and two business banking centres in Hong Kong, as well as branches and presence in Beijing, Shanghai, Shenzhen and Macau. CNCBI also has overseas branches in New York, Los Angeles and Singapore. More information about CNCBI can be found on its website at www.cncbinternational.com.

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