

24 February 2022

Notice on BOCHK Branch Services

Bank of China (Hong Kong) Limited (“BOCHK”) has been fully supporting the epidemic prevention work and closely monitoring the situation in Hong Kong to make arrangements and adjust branch services as appropriate. The services of some branches (see Table 1) are suspended until further notice while the remaining branches maintain services. Except for certain branches (see Table 2), **the business hours of the branches are 9 am to 4 pm from Monday to Friday. From 5 March (Saturday) onwards, the services of all BOCHK branches across the city will be suspended on Saturdays until further notice** to protect the health and safety of our customers and employees. Meanwhile, some branches (see Table 3) will maintain services this Saturday (26 February) from 9 am to 12 nn. The cut-off time of Cheque Deposit Machines is 4 pm from Monday to Friday. Cheques deposited after the cut-off time will be processed on the following clearing day. Customers may check on BOCHK website the latest branch service arrangement under “What’s New” (www.bochk.com/en/home.html) and the nearest outlets under “Branch Locator” (www.bochk.com/en/branch.html). Customers may also access banking services via our 24-hour Self-service Banking Centres, ATMs, or electronic means such as Mobile Banking, Internet Banking and Phone Banking. For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

Table 1: The services of the following branches are suspended until further notice

Branch Name	Branch Address
Hong Kong	
Central District (Wing On House) Branch [#]	B/F-2/F, Wing On House, 71 Des Voeux Road Central
Sheung Wan Branch [#]	Shop 1-4, G/F, Tung Hip Comm'l Bldg., 244-248 Des Voeux Rd Central
United Centre Branch [#]	Shop 1021, United Centre, 95 Queensway
Western District Branch [#]	386-388 Des Voeux Road West
First Street Branch [#]	55A First Street, Sai Ying Pun
Shek Tong Tsui Branch [#]	534 Queen's Road West, Shek Tong Tsui
Ap Lei Chau Branch [#]	13-15 Wai Fung Street, Ap Lei Chau
South Horizons Branch Safe Box Service Centre [#]	Shop 118, Marina Square East Centre, Ap Lei Chau
Tin Wan Branch [#]	2-12 Ka Wo Street, Tin Wan
Caine Road Branch [#]	57 Caine Road
Shun Tak Centre Branch [#]	Shop 225, 2/F, Shun Tak Centre, 200 Connaught Road Central
Connaught Road Central Branch	13-14 Connaught Road Central
Wan Chai (Wu Chung House) Branch [#]	213 Queen's Road East, Wan Chai
Happy Valley Wealth Management Centre [#]	Nos. 49-51A, Sing Woo Road, Happy Valley
Wan Chai (China Overseas Building) Branch [#]	139 Hennessy Road, Wan Chai
Chai Wan Branch Safe Box Services Centre [#]	27 Gold Mine Building, 345 Chai Wan Road, Chai Wan



Branch Name	Branch Address
Hong Kong	
Chai Wan Branch [#]	Block B, Walton Estate, 341-343 Chai Wan Road, Chai Wan
Lee Chung Street Branch [#]	29-31 Lee Chung Street, Chai Wan
Heng Fa Chuen Branch [#]	Shop 205-208, East Wing Shopping Ctr, Heng Fa Chuen, Chai Wan
Happy Valley Branch [#]	11 King Kwong Street, Happy Valley
Sai Wan Ho Branch [#]	142-146 Shau Kei Wan Road, Sai Wan Ho
Java Road Branch [#]	Shop B, G/F, Kiu Wah Building, 188-194 Java Road, North Point
North Point Branch [#]	Shop B & C, G/F, King's Towers, 480 King's Road, North Point
North Point (Hang Ying Building) Branch [#]	Shop B1, 318-328 King's Road, North Point
Siu Sai Wan Branch [#]	Shop 19, Cheerful Garden, Siu Sai Wan
Kam Wa Street Branch	3 Kam Wa Street, Shau Kei Wan
Aberdeen Branch [#]	25 Wu Pak Street, Aberdeen
Stanley Branch [#]	Shop No.301B, Stanley Plaza
Wyndham Street Branch [#]	G/F, South China Building, 1-3 Wyndham Street, Central
Queen's Road West (Sheung Wan) Branch [#]	2-12 Queen's Road West, Sheung Wan
Kowloon	
Fuk Tsun Street Branch [#]	32-40 Fuk Tsun Street, Tai Kok Tsui
Tai Kok Tsui Branch [#]	73-77 Tai Kok Tsui Road, Tai Kok Tsui
Mong Kok (President Commercial Centre) Branch [#]	608 Nathan Road, Mong Kok
Prince Edward Road West (Mong Kok) Branch [#]	116-118 Prince Edward Road West, Mong Kok
Mong Kok Branch [#]	589 Nathan Road, Mong Kok
Prince Edward Branch [#]	774 Nathan Road
Dragon Centre Branch	Shop 206A, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
Yu Chau Street Branch [#]	42-46 Yu Chau Street, Sham Shui Po
194 Cheung Sha Wan Road Branch [#]	194-196 Cheung Sha Wan Road, Sham Shui Po
Mong Kok Road Branch [#]	50-52 Mong Kok Road, Mong Kok
China Hong Kong City Branch [#]	Shop 19-20, 2/F, China Hong Kong City, 33 Canton Road, Tsim Sha Tsui
Kimberley Road Branch [#]	Apartments A-B on G/F & 1/F, Holly Mansion, 37 Kimberley Road, Tsim Sha Tsui
Cameron Road Wealth Management Centre [#]	30 Camkeron Road, Tsim Sha Tsui
Humphrey's Avenue Branch	4-4A Humphrey's Avenue, Tsim Sha Tsui
Tsim Sha Tsui East Branch [#]	Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East
Elements Branch [#]	Shop 1003-1004, 1/F, Elements, 1 Austin Road West
HKMU Branch [#]	Hong Kong Metropolitan University, 30 Good Shepherd Street, Ho Man Tin
Lei Cheng Uk Estate Branch [#]	Shop 108, Lei Cheng Uk Commercial Centre, Lei Cheng Uk Estate
Stage 2 Mei Foo Sun Chuen Branch [#]	19 Glee Path, Mei Foo Sun Chuen
Wong Tai Sin Branch [#]	Shop G13 & G13A, G/F, Temple Mall South, Wong Tai Sin
Choi Hung Road Branch [#]	58-68 Choi Hung Road, San Po Kong
Tai Yau Street Branch [#]	35 Tai Yau Street, San Po Kong



Branch Name	Branch Address
Kowloon	
Tseuk Luk Street Wealth Management Centre [#]	86 Tseuk Luk Street, San Po Kong
To Kwa Wan Branch [#]	80N To Kwa Wan Road, To Kwa Wan
Kowloon Plaza Branch [#]	Unit 1, Kowloon Plaza, 485 Castle Peak Road
Yuk Wah Street Branch [#]	46-48 Yuk Wah Street, Tsz Wan Shan
Hung Hom Wealth Management Centre [#]	37-39 Ma Tau Wai Road, Hung Hom
Whampoa Wealth Management Centre [#]	Shops A1-A2 & G1, G/F, Block A-E Whampoa Estate, Nos. 1-15 Tak Man Street, Hung Hom
Whampoa Garden Branch [#]	Shop G8B, Site 1, Whampoa Garden, Hung Hom
Ngau Tau Kok Road (Kwun Tong) Branch	327 Ngau Tau Kok Road, Kwun Tong
26 Fu Yan Street Branch [#]	26-32 Fu Yan Street, Kwun Tong
Tsui Ping Estate Branch [#]	Shop 116, 2/F Shopping Circuit, Tsui Ping Estate, Kwun Tong
Hip Wo Street Branch	195-197 Hip Wo Street, Kwun Tong
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong
Hoi Yuen Road Branch	55 Hoi Yuen Road, Kwun Tong
Kwun Tong Plaza Branch [#]	G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong
Pak Tai Street Branch	4-6 Pak Tai Street, To Kwa Wan
Nga Tsin Wai Road Branch [#]	25 Nga Tsin Wai Road, Kowloon City
Castle Peak Road (Cheung Sha Wan) Branch	365-371 Castle Peak Road, Cheung Sha Wan
Sau Mau Ping Branch [#]	Shop 214, Sau Mau Ping Shopping Centre, Sau Mau Ping
Jordan Road Branch [#]	1/F, Sino Cheer Plaza, 23-29 Jordan Road
Diamond Hill Branch [#]	G107 Plaza Hollywood, Diamond Hill
Lam Tin Branch [#]	Shop 12, 49 Kai Tin Road, Lam Tin
Chuk Yuen Estate Banking Services Centre [#]	Shop S001A, G/F, Chuk Yuen Plaza, Chuk Yuen South Estate
Wang Kwun Road Branch [#]	Unit G1, G/F, Nan Fung Commercial Centre, 19 Lam Lok Street, Kowloon Bay
Kowloon Bay Branch [#]	Shop 2, Telford House, 16 Wang Hoi Road, Kowloon Bay
Telford Plaza Branch [#]	Shop Unit, P2-P7, Telford Plaza, No.33 Wai Yip Street, Kowloon Bay
New Territories	
The Lohas Banking Services Centre [#]	Shop Unit 413, Level 4, The LOHAS, No. 1 Lohas Park Road, Tseung Kwan O
East Point City Branch [#]	Shop Nos. 217 D-E, Level 2, East Point City, 8 Chung Wa Road, Tseung Kwan O
Tseung Kwan O Plaza Branch [#]	Shop 112-125, Level 1, Tseung Kwan O Plaza, Tseung Kwan O
Cheung Hong Estate Commercial Centre Branch [#]	Shop 102, G/F Commercial Centre No.1, Cheung Hong Estate, 12 Ching Hong Road, Tsing Yi
Cheung Fat Estate Branch [#]	Shop No. 114D, G/F, Cheung Fat Plaza, Cheung Fat Estate, Tsing Yi



Branch Name	Branch Address
New Territories	
Maritime Square Wealth Management Centre [#]	Shop 309A-B, Level 3, Maritime Square, Tsing Yi
Lei Muk Shue Branch [#]	Shop 22, Lei Muk Shue Shopping Centre, Tsuen Wan
Clague Garden Branch [#]	Shop 1-3, Commercial Complex, Clague Garden Estate, 24 Hoi Shing Road, Tsuen Wan
Tsuen Wan Branch [#]	297-299 Sha Tsui Road, Tsuen Wan
Castle Peak Road (Tsuen Wan) Branch [#]	G/F-1/F, Sin Ching Building, 201-207 Castle Peak Road (Tsuen Wan), Tsuen Wan
Castle Peak Road (Tsuen Wan) Wealth Management Centre [#]	Shop 1, G/F, Cheong Yiu Mansion, 167 Castle Peak Road (Tsuen Wan), Tsuen Wan
Sheung Kwai Chung Branch [#]	7-11 Shek Yi Road, Sheung Kwai Chung
Ha Kwai Chung Branch [#]	192-194 Hing Fong Road, Kwai Chung
Sheung Shui Centre Branch [#]	Shop 1005-1009, Level 1, Sheung Shui Centre, Sheung Shui
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui
Choi Yuen Plaza Branch [#]	Shop R9-10, 3/F, Choi Yuen Plaza, Sheung Shui
Kwong Fuk Road Branch	40-50 Kwong Fuk Road, Tai Po Market
Fu Shin Estate Banking Services Centre [#]	Shop G11, Fu Shin Shopping Centre, Tai Po
Fu Heng Estate Branch [#]	Shop 1-2, Fu Heng Shopping Centre, Tai Po
Luen Wo Market Branch Safe Box Services Centre [#]	Shop B, 10-16 Luen Shing Street, Luen Wo Market, Fanling
Flora Plaza Branch [#]	Shop 28, Flora Plaza, 88 Pak Wo Road, Fanling
Luen Wo Market Branch [#]	17-19 Wo Fung Street, Luen Wo Market, Fanling
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin
Heng On Estate Branch [#]	Shop 203, 2/F Heng On Shopping Centre, Heng On Estate, Shatin
Lek Yuen Banking Services Centre [#]	Shop 2-3 on G/F & F2/F, Fook Hoi House, Lek Yuen Estate, 6 Lek Yuen Street, Sha Tin
Tai Wai Branch [#]	74-76 Tai Wai Road, Sha Tin
City One Sha Tin Branch [#]	Shop Nos. 24-25, G/F, Fortune City One Plus, No.2 Ngan Shing Street, Shatin
Lung Hang Estate Branch [#]	103 Lung Hang Commercial Centre, Shatin
Sha Kok Estate Branch [#]	Shop 39, Sha Kok Shopping Centre, Sha Kok Est, Shatin
Kwai Chung Road Branch	1009 Kwai Chung Road, Kwai Chung
Leung King Estate Branch [#]	Shop No. L221 and L222, Level 2, Leung King Plaza, Leung King Estate, 31 Tin King Road, Tuen Mun
Tuen Mun Town Plaza Branch [#]	Shop 2, Tuen Mun Town Plaza phase II, Tuen Mun
Tuen Mun Wealth Management Centre	Shop 5, Level 1, North Wing, Trend Plaza, Tuen Mun
Yuen Long (Hang Fat Mansion) Branch [#]	8-18 Castle Peak Road, Yuen Long
Castle Peak Road (Yuen Long) Branch [#]	162 Castle Peak Road, Yuen Long
Kau Yuk Road Branch [#]	18-24 Kau Yuk Road, Yuen Long

Branch Name	Branch Address
New Territories	
Sheung Shui Branch [#]	61 San Fung Avenue, Sheung Shui
Airport Cheong Tat Road Branch [#]	Shop No. G03A, G/F, Regal Airport Hotel, 9 Cheong Tat Road, Chek Lap Kok
Hong Kong International Airport Branch [#]	Unit 5T054-5T056, Level 5, Arrivals Greeting Hall, Terminal 1, Hong Kong International Airport
Sham Tseng Branch [#]	Shop G1 & G2, Rhine Garden, Sham Tseng

Table 2: The business hours of certain branches

Branch Name	Branch Address	Business Hours
Kowloon		
On Tai Estate Banking Services Centre [#]	Shop No.106, UG/F, On Tai Shopping Centre, On Tai Estate, Kwun Tong	Tuesday & Thursday: 1 pm – 4 pm Monday, Wednesday & Friday: Closed as usual
New Territories		
Sheung Shui Banking Services Centre [#]	136 San Fung Avenue, Sheung Shui	Monday to Friday: 9 am – 4 pm
Science Park Banking Services Centre [#]	Unit S041B, G/F, Lakeside 2, No. 10 Science Park West Avenue, Hong Kong Science Park, Shatin	Monday to Friday: 11 am – 6 pm
HKUST Branch [#]	The HKUST, Clear Water Bay Rd	Monday to Friday: 9 am – 4 pm
Discovery Bay Banking Services Centre [#]	Shop G28, G/F, Block C, DB Plaza, Discovery Bay City, Lantau Island	Monday to Friday: 10 am – 5 pm

Table 3: The following branches will provide services as usual on 26 February (Saturday)

Branch Name	Branch Address
Hong Kong	
Shek Tong Tsui Branch	534 Queen's Road West, Shek Tong Tsui
Healthy Village Branch	Shop 1&2, Healthy Village Phase II, 668 King's Rd, North Point
Kowloon	
Tsim Sha Tsui Branch	24-28 Carnarvon Road, Tsim Sha Tsui
Hung Hom (Eldex Industrial Building) Branch	21 Ma Tau Wai Road, Hung Hom
New Territories	
Tuen Mun Fa Yuen Branch	Shop G & H, 6 Tsing Hoi Circuit, Tuen Mun
Ma On Shan Plaza Branch	Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan

[#]The service of the Self-service Banking Centre at the branches remains normal.

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