

16 June 2022

**Notice of NCB Branches Services and
Self-service Banking**

Please read NCB's latest service notice through the following channels :

- ✓ Read "Customer Alert" on the top of NCB website
(https://www.ncb.com.hk/nanyang_bank/eng/content1.html), or click
https://ncbhk.campaignservice.info/upload/B883BB80-28C7-4F2D-8771-A4FD1052A38F/notice_ncbservice_e.pdf.
- ✓ NCB WeChat official account: NCB 南洋商業銀行 ▶ 實用資訊 ▶ 分行最新營業安排
- ✓ NCB Mobile APP(NCB) ▶ Home ▶ The latest branch service arrangement
- ✓ Contact the Customer Services Hotline at (852) 2622 2633.

Nanyang Commercial Bank ("NCB") would like to notify its customers and general public that the special arrangement as below:

In response to staff member tested positive for COVID-19, the services of the following branch are suspended from 16 June 13:30 until further notice:

| Branch Name | Branch Address | Last Working Day of the Employee |
|--------------------|---------------------------------------|---|
| Main Branch | 151 Des Voeux Road Central, Hong Kong | 16 June |

To access NCB's banking services, customers are advised to visit other branches in the nearby district or use other self-service banking facilities such as ATM, Internet Banking, Mobile Banking, Phone Banking, etc. We apologize for any inconvenience caused.

Meanwhile, please note the business hours of all branches are:

- Mon to Fri: 9:00 a.m.-5:00 p.m.
- Sat: 9:00 a.m.-1:00 p.m.
- Cut-off time of cheque deposit machines from Mon to Fri: 5:00 p.m.



(Cheques deposited after the cut-off time will be processed on the following clearing day)

In response to the epidemic, NCB will implement crowd management system and customers have to get a ticket for counter services in advance.

Nanyang Commercial Bank, Limited