

恒生銀行調整部分服務網點營業安排

恒生銀行致力為客戶維持必要的銀行服務，同時以客戶和員工的安全和健康為首要考慮。

早前因應2019冠狀病毒病疫情而暫停服務的屯門鄉事會路分行，已於2020年8月3日恢復營業。除此之外，恒生銀行另外1間地面分行、5間位於大學的分行、14間港鐵站辦事處及2間流動分行繼續暫時停止服務，直至另行通知。

暫時停止服務的服務網點詳見下表：

分行 / 服務地點 (服務日)	地址
# 慈雲山分行	鳳德道63號
浸會大學分行	香港浸會大學邵逸夫樓4樓
中文大學分行	香港中文大學富爾敦樓101室
城市大學分行	香港城市大學教學大樓3樓
理工大學分行	香港理工大學VA207室
科技大學分行	香港科技大學學術大樓G201-203室
港鐵上環(東)站辦事處	港鐵上環站 (近E出口)
港鐵上環(中)站辦事處	港鐵上環站 (近B出口)
港鐵中環(歷山大廈)站辦事處	港鐵中環(歷山大廈)站
港鐵天后站辦事處	港鐵天后站
港鐵東涌站辦事處	港鐵東涌站
港鐵葵芳站辦事處	港鐵葵芳站
港鐵荔景站辦事處	港鐵荔景站
港鐵荔枝角站辦事處	港鐵荔枝角站
港鐵九龍站辦事處	港鐵九龍站
港鐵佐敦站辦事處	港鐵佐敦站
港鐵黃大仙站辦事處	港鐵黃大仙站



分行 / 服務地點 (服務日)	地址
港鐵彩虹站辦事處	港鐵彩虹站
港鐵觀塘站辦事處	港鐵觀塘站
港鐵藍田站辦事處	港鐵藍田站
恒生流動分行 - 啟晴邨 (逢星期一)	啟晴邨近康晴樓上落客貨位
恒生流動分行 - 迎東邨 (逢星期二)	迎東邨近迎喜樓上落客貨位
恒生流動分行 - 安達邨 (逢星期三)	安達邨近俊達樓屋邨管理處
恒生流動分行 - 安泰邨 (逢星期四)	安泰邨近錦泰樓上落客貨位
恒生流動分行 - 洪福邨 (逢星期五)	洪福邨近洪樂樓上落客貨位
恒生流動分行 2 - 廣福邨 (逢星期一)	廣福邨近廣仁樓
恒生流動分行 2 - 朗善邨 (逢星期二)	朗善邨近善良樓
恒生流動分行 2 - 滿東邨 (逢星期三)	滿東邨近滿順樓
恒生流動分行 2 - 長宏邨 (逢星期五)	長宏邨近宏毅樓

本分行保管箱營業時間為逢星期一上午 9 時至中午 12 時。有關詳情，歡迎致電客戶服務熱線 (2822 0228)。

恒生其他地面分行及商務理財中心將繼續為客戶提供服務，而星期一至五會提早一小時關門，服務時間為上午 9 時至下午 4 時，星期六的服務時間為上午 9 時至中午 12 時，直至另行通知。

分行服務時間:

分行

星期一至五 上午9時至下午4時
星期六 上午9時至中午12時

商務理財中心

星期一至五 上午9時至下午4時



恒生銀行
HANG SENG BANK

在恒生銀行的分行服務網點以外，客戶可透過銀行其他多元化的服務渠道，包括恒生 e-Banking、流動理財服務應用程式或電話理財服務熱線（個人客戶：2822 0228 / 商業客戶：2198 8000）滿足他們的理財需要。

如欲親身前往分行的客戶則可使用櫃位手機取票服務（eTicketing），該服務在本月已擴展至所有恒生分行*及所有客層，客戶到分行前預先透過恒生個人流動理財服務應用程式，無需登入個人e-Banking便可在手機預先遙距取票，減省在分行內等候服務的時間。恒生會繼續密切留意相關情況，以作適時安排。

就上述安排對客戶造成不便，恒生謹此致歉。

* 石塘咀優越及優進理財中心除外

Service Adjustments for Some Hang Seng Bank Outlets

Hang Seng places top priority on the health and safety of its customers and employees while providing essential banking services for customers in Hong Kong.

With effect from 3 August 2020, Tuen Mun Heung Sze Wui Road Branch which was previously closed due to the COVID-19 situation has resumed services. Other than the above, 1 street-level branch, 5 university branches, 14 MTR station offices and 2 mobile branches remain closed for services until further notice.

The outlets to be temporarily closed are as follows:

Branch / Location (Servicing day)	Address
# Tsz Wan Shan Branch	63 Fung Tak Road
Baptist University Branch	4/F, Sir Run Run Shaw Building, HK Baptist University
Chinese University Branch	Room 101, John Fulton Centre, The Chinese University of HK
City University Branch	Level 3, Academic Building, City University of HK
Polytechnic University Branch	Room VA207, The HK Polytechnic University
University of Science & Technology Branch	Shop G201-203, G/F, Academic Building, The Hong Kong University of Science & Technology
MTR Sheung Wan (East) Station Office	MTR Sheung Wan Station (near Exit E)
MTR Sheung Wan (Central) Station Office	MTR Sheung Wan Station (near Exit B)
MTR Central (Alexandra House) Station Office	MTR Central (Alexandra House) Station
MTR Tin Hau Station Office	MTR Tin Hau Station
MTR Tung Chung Station Office	MTR Tung Chung Station
MTR Kwai Fong Station Office	MTR Kwai Fong Station
MTR Lai King Station Office	MTR Lai King Station
MTR Lai Chi Kok Station Office	MTR Lai Chi Kok Station



Branch / Location (Servicing day)	Address
MTR Kowloon Station Office	MTR Kowloon Station
MTR Jordan Station Office	MTR Jordan Station
MTR Wong Tai Sin Station Office	MTR Wong Tai Sin Station
MTR Choi Hung Station Office	MTR Choi Hung Station
MTR Kwun Tong Station Office	MTR Kwun Tong Station
MTR Lam Tin Station Office	MTR Lam Tin Station
Hang Seng Mobile Branch - Kai Ching Estate (Every Monday)	Loading / Unloading space near Hong Ching House, Kai Ching Estate
Hang Seng Mobile Branch – Ying Tung Estate (Every Tuesday)	Loading / Unloading space near Ying Hei House, Ying Tung Estate
Hang Seng Mobile Branch – On Tat Estate (Every Wednesday)	Open space near Estate Management Office at Chun Tat House, On Tat Estate
Hang Seng Mobile Branch – On Tai Estate (Every Thursday)	Site adjacent to Lift No. C6, UG/F, On Tai Shopping Centre, On Tai Estate
Hang Seng Mobile Branch – Hung Fuk Estate (Every Friday)	Loading / Unloading space near Hung Lok House, Hung Fuk Estate
Hang Seng Mobile Branch 2 – Kwong Fuk Estate (Every Monday)	Site near Kwong Yan House, Kwong Fuk Estate
Hang Seng Mobile Branch 2 – Long Shin Estate (Every Tuesday)	Site near Shin Leung House, Long Shin Estate
Hang Seng Mobile Branch 2 – Mun Tung Estate (Every Wednesday)	Site near Mun Shun House, Mun Tung Estate
Hang Seng Mobile Branch 2 – Cheung Wang Estate (Every Friday)	Site near Wang Ngai House, Cheung Wang Estate

The opening hours of safe deposit box are 9:00am to 12:00noon on every Monday. For details, please call our Customer Service Hotline (2822 0228).

Other street level branches and Business Banking Centres remain open to serve customers. Service hours have been shortened by one hour from Monday to Friday to 9:00am - 4:00pm. Saturday service hours are 9:00am - 12:00noon. The adjustments remain in effect until further notice.

Branch Service Hours:

Branch

Mon – Fri 09:00 - 16:00
Sat 09:00 - 12:00



恒生銀行
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Business Banking Centre

Mon – Fri 09:00 - 16:00

As a convenient alternative to visiting Hang Seng bank outlets, customers can use one of the Bank's other service channels, such as e-Banking, mobile banking or phone banking (personal customers: 2822 0228 / commercial customers: 2198 8000) to meet their banking needs.

Customers wishing to visit a branch are encouraged to use the Bank's new eTicketing service via the Hang Seng Personal Banking Mobile App before heading to the branch to bypass queues and waiting time. As of this month, eTicketing is available in all branches * for all customers who can register on the landing page of the app before logging in to their personal e-Banking accounts. The Bank will continue to closely monitor the situation, and may adjust the arrangement in a timely manner.

The Bank apologise for any inconvenience caused.

* Exclude Shek Tong Tsui Prestige & Preferred Banking Centre