## Credit Reference Platform

**Complaint Form**

### To be Completed by Complainant

|  |  |  |
| --- | --- | --- |
| To: | Business Operator |  |
| From:  | [ ]  | Subscribed Member |  |
|  | [ ]  | Selected CRA |
|  | [ ]  | General Public |
| Complainant Name: | Primary Contact Person: |
| Date: (YYMMDD)  | Phone No. (with country code): |
| Party(ies) relevant to the complaint:  |
| Please select the category which best describes your complaint:[ ]  Operational issue related to the Credit Reference Platform [ ]  Improper use of credit report[ ]  Incorrect information on the credit report[ ]  An existing problem/complaint being investigated by a Credit Reference Agency[ ]  Fraud or security issue[ ]  Unable to get the credit report or credit score[ ]  Misconduct or breach of obligation under the Framework by a Subscribed Member/Selected CRA [ ]  Others: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Complaint Details:  |
| Justification: (please attached document if any)  |
| [ ]  The information given is true to the best of my knowledge and belief.Signature of Authorised Signatory:Name of Authorised Signatory in print: Title of Authorised Signatory in print:  |